

BOOKING FORM

YOUR DETAILS

Title: _____ Name: _____

Address: _____

Postcode: _____

Tel: _____

Email: _____

Vegetarian: Yes / No

DETAILS OF EXTRA PERSON

1. Title: _____ Name: _____ Veg Yes / No

2. Title: _____ Name: _____ Veg Yes / No

3. Title: _____ Name: _____ Veg Yes / No

Accommodation Required: Single / Twin / Double / Triple

PAYMENT DETAILS

Total Holiday Price

Amount Enclosed

Single Supplement

Outstanding Balance

Total Due

Final payment to be received by: / /

I can confirm that I have read the Terms and Conditions, which I accept on behalf of myself and the persons named above. I understand that the deposit is non-refundable in the event of my cancellation. I agree to pay the full balance of the holiday prior to the date stated above.

Signature: _____ Date: _____

FOR OFFICIAL USE

Ref. No: _____ Signature: _____

Date: _____ On behalf of Eagle Activity Tours

1. EAGLE ACTIVITY TOURS CONTRACTS

A booking form must be filled in to book your holiday. By signing the booking form, that person accepts the terms of the booking conditions for all persons named on the booking form. We are responsible for monies paid to Eagle Activity Tours from the moment a reservation is made.

2. PAYING FOR YOUR TRIP

In order to reserve your place, a deposit must be paid by the requested booking date. The full balance must also be received prior to the specified date. Late bookings must be paid for in full.

3. CANCELLING YOUR HOLIDAY

To cancel your holiday, the person who has made the booking form must write to us. We will cancel the holiday on receipt of your letter. To cover our administration costs in cancelling your holiday, we will ask you to pay cancellation charges as set out below. Deposits are non-refundable.

Period of written notice prior to
your departure

- More than 42 days
- 29 - 42 days
- 15 - 28 days
- 1 - 14 days

Cancellation charge as a percentage
of the holiday cost

- Deposit
- 30% of total payment
- 50% of total payment
- Full cost of holiday

4. PASSPORTS

A full 10-year British Passport is required for holidays with Eagle Activities. Holders of non-British passports should check with the relevant consulate whether they require any special permits or visas.

5. WE CHANGE OR CANCEL YOUR HOLIDAY

It is unlikely that we will have to make any changes to your holiday. However, we do plan our holidays many months in advance, therefore we may need to make some minor changes. We have the right to do this at any time.

6. PRICES

Before you book your holiday we can increase or decrease brochure prices. When you have booked your holiday and paid your deposit, we will not ask you to pay any extra charges because the value of the pound may have changed.

7. OUR RESPONSIBILITIES

We are responsible for making sure the holiday you book with us is supplied as described in our brochure and that the services provided are of a reasonable standard. We are also responsible for the actions and failures of our employees.

8. COMPLAINTS

If you are not satisfied with any of the services we have agreed to provide, you must inform us as soon as possible, so that we can deal with the problem immediately.

9. UNREASONABLE BEHAVIOUR

If a representative of the company believes that your behaviour is at any point unreasonable, he/she holds the right to refuse you to take part in any of the tours activities. In this case your contract with Eagle Activity Tours will end and we will no longer be responsible for you.